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Financial Stress Suggests Consumers are Making Impulsive Decisions in the Home Buying Process

Owners.com[®] 2017 home buyer study finds, in this competitive market, consumers willing to go over budget will consider, on average, spending an additional \$37,809 to get into a home

ATLANTA, March 21, 2017 – Owners.com, an innovative online brokerage, recently commissioned a survey of more than 1,200 consumers considering a home purchase this year. The theme of this year's spring real estate season? Stress. In fact, according to the study, 72 percent of potential home buyers stated that they expect stress in the home buying process, with many citing financial aspects as the most concerning. Additional key findings are included below.

When asked about concerns and issues when buying a home, leading financial aspects included:

- Fear of losing earnest money deposit (64 percent)
- Becoming "house poor" (61 percent)
- Bidding wars driving up the price (59 percent)

Despite these financial stressors, when potential home buyers were questioned about their willingness to go over budget in a competitive bid to get into a dream home:

• More than half (55 percent) said they were willing to go beyond their budget

• For those willing to stretch their dollars, on average, consumers stated they were willing to go \$37,809 over budget

Given these monetary pressures, savvy consumers are considering real estate models that offer opportunities to cut costs in the transaction. When asked about their propensity to handle the home buying or selling process themselves if they would be charged a lower commission, 85 percent said they were likely to consider this opportunity if it meant they had access to some of the more complicated transaction services like the appraisal or legal documents. Nearly one-quarter (23 percent) indicated that they would be motivated to work with a real estate agent or broker who would reward them financially for the work they do on their own. These consumers should look for opportunities to work with a brokerage that offers a buyer rebate or sellers an opportunity to save on traditionally high agent commissions.

"As home prices and interest rates increase and housing inventory remains low, buying or selling a home is an emotionally charged process for many," said Steve Udelson, president of the Owners.com business. "Buying a home is one of the largest purchases most people ever make and it's exciting to see that consumers are willing to take on some of the work themselves to save money, which can make all the difference in this current market. Prospective buyers should look for brokerages like Owners.com that can help ease the financial burden of buying or selling a home by saving on transaction fees."

Survey Methodology

The Owners.com[®] home buyer study was completed online among a random sample of the general U.S. population and an oversample of consumers in the Atlanta and Miami region. A total of 1,289 potential (defined as very or somewhat likely to purchase a home in 2017) home buyers participated. Interviewing was conducted by Ebiquity from October 21–26, 2016. The overall margin of error for this sample size is +/-2.7% at the 95 percent confidence level.

About Owners.com®

Owners.com is a tech-enabled real estate brokerage that handles all key aspects of the home buying and selling experience on one platform. It provides a superior experience and savings through right-sized commission structures, smart digital tools and personalized service from local agents. It's this formula that saves consumers thousands at closing. For more information, visit <u>Owners.com</u>, <u>facebook.com/ownerscom</u> and <u>twitter.com/ownersdotcom</u>.

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Altisource Portfolio Solutions S.A. (NASDAQ: ASPS) is a premier marketplace and transaction

solutions provider for the real estate, mortgage and consumer debt industries. Altisource's proprietary business processes, vendor and electronic payment management software and behavioral science-based analytics improve outcomes for marketplace participants. Additional information is available at <u>altisource.com</u>.

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